



Getting Started

This chapter explains how to get Mellel up and running: how to download the software, how to install or update it, and basic troubleshooting of installation problems.

Downloading Mellel

In order to install Mellel, you first need to download it from the Internet. If you received your copy of Mellel with a CD-ROM, you do not need to download it, but you will need to know how to download it in order to update your copy of Mellel when an update is released.

To download Mellel:

- 1 If you're not connected to the Internet, connect to the Internet.
- 2 Open your web browser and go to <http://www.mellel.com/download.html>.
- 3 In the RedleX download page, locate the download links for Mellel. The links will look something like the following:



Figure 1: Downloading Mellel from RedleX

- 4 Click the link labelled "Link 1" or any of the other links and wait while your browser downloads Mellel to your hard disk. The progress of the download is often displayed in a special download window within the browser. A typical download window may look something like the following:

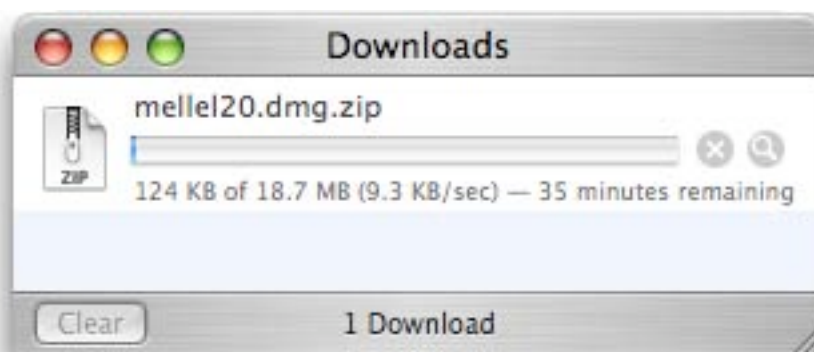


Figure 2: Download progress in the Safari browser



Installing and updating Mellel

Once the download is over, Mellel will decompress and open a window on your desktop that will allow you to install Mellel very easily. The window will look something like the following:



Figure 3: The Mellel DMG window

To install or update Mellel:

- 1 In the Mellel window that opened, click the “Show toolbar” button at the top right corner of the window.



Figure 4: The Show toolbar button

- 2 The window will now display a list of places in your hard disk. The display will be on the left end of the window (in Panther, 10.3.x) or at the top of the window (in Jaguar, 10.2.x). Click the Mellel Icon in the window and drag it over the Applications folder and release. The operation will look something like the following (in Panther):



Figure 5: Dragging Mellel into the Applications folder

- 3 If you already have a copy of Mellel installed in your Applications folder, Mac OS X will ask you if you want to replace it with the new copy.



Figure 6: To install or not to install, that is the question

- 4 Click **Replace** to replace the old version of Mellel with the new one. Click **Stop** to avoid replacing it and return back to the Mellel window.

That's it. You're done, and all you need to do now is go into the Applications folder and double-click Mellel to launch it.

Uninstalling Mellel

Uninstalling Mellel is very easy and can be accomplished in a matter of seconds. Mellel does not install any component into your system, so uninstalling Mellel involves removing the application itself from your Applications folder and nothing more.



To remove a copy of Mellel from your hard disk:

- 1 Quit Mellel if it is running, open your Applications folder, and locate the Mellel application file in it.
- 2 Select Mellel's icon and drag it to the Trash.
- 3 Empty the trash.

Note: You will not be able to empty the Trash completely if Mellel is still running. You must quit Mellel in order to empty the Trash completely.

To remove Mellel's preferences:

Mellel stores all the information needed to run the application in its Preferences file and in the Mellel folder in your Applications Support folder. Those files do not alter or affect any other file or application in your system, so there's no harm in keeping them on your hard disk. However, if you need to remove either of them for whatever reason, follow the steps below.

- 1 Open your home folder and then the Library folder and then the Application Support folder.
- 2 Select the folder named Mellel and move it to the trash.
- 3 Open your home folder and then the Library folder and then the Preferences folder.
- 4 Select the file named "com.redlex.mellel.plist" and move it to the trash.
- 5 Empty the trash.

Common installation problems

The installation process described above doesn't always go that smoothly. Here are some tips to solve common installation problems.

I don't see any window. I just see a Hard Disk icon

This is a common problem that can be easily fixed: Go to the desktop and double-click the hard disk icon titled Mellel. This hard disk icon should look something like the following:



Figure 7: The mellel "hard disk"

The Mellel window will open, and you'll be able to proceed with the installation process as described above.



I just see a file with a small hard disk icon

Sometimes, after you've downloaded Mellel the disk image file doesn't open properly and you do not see the Mellel disk image window. Instead, what you see is just a file icon looking like this:



Figure 8: The file with a small hard disk icon

The solution for this problem is simple: double-click the icon and wait until the Mellel installation window opens or until you see the Mellel "hard disk" described above and then follow the regular installation instructions.

How do I get rid of the Mellel "hard disk"?

Once you've installed Mellel, the virtual "hard disk" created on your desktop becomes a nuisance, and you'll probably want to remove it. This can be done using the regular options for ejecting discs and CD-ROMs in Mac OS X.

To remove the virtual disk from the desktop:

Do any of the following:

- Locate the Mellel hard disk icon (not the Mellel dmg file!), select it, and press the Control key. From the Contextual Menu select Eject "Mellel". Or,
- Locate the Mellel disk icon on your desktop (not the Mellel dmg file!), select it, and drag it to the trash. Or,
- If the Mellel virtual disk is opened, click in it (not on the Mellel application icon) and press the Control key. From the Contextual Menu select Eject "Mellel". Or,
- In a Finder window, locate the Mellel disk and click the small Eject button to its right.

Running and registering Mellel

Learning how to run Mellel, buy it, and register it are three simple processes you can accomplish within a few minutes.

To run Mellel:

- 1 Open your Applications folder located at the top level inside your hard disk.



Figure 9: This is how the Applications folder looks

2 Locate Mellel inside that folder and double-click on its icon. Mellel will launch. While Mellel starts up, its icon will “bounce” in the Dock at the bottom of your screen. When Mellel finishes the launching process, a small black triangle will appear under the Mellel icon in the Dock, indicating that Mellel is one of the applications running on your computer.

Mellel's registration prompt

If you run a Demo (unregistered) version of Mellel, when the launching process is done, Mellel will display a window with information about Mellel and three buttons at the bottom of the screen.



Figure 10: Mellel's registration prompt window

Running Mellel in Demo mode

If this is the first time you have run Mellel, you will probably want to test it before you buy it. Mellel allows you to run Mellel in demo (demonstration) mode for 30 days. To learn more about the limitations when running Mellel in Trial mode and what happens after the demo expires, see the [Trial version limitations](#) section of this guide.



Buying Mellel offers you several significant options reserved only for Mellel registered users:

- **No hassle, no watermarks:** With the registered version all the demo limitations will be removed and you'll be able to print without a watermark and never have to face the demo splash screen.
- **Free and unlimited technical support by human beings:** RedleX supports all registered users via eMail. Any question, inquiry, request to retrieve a registration code, or a suggestion will be promptly answered by a RedleX support team member. RedleX does not use machines or automated responses to answer support calls.
- **Update notifications:** When RedleX issues an update to Mellel, you will be notified via eMail about the update, what it includes, and where to download the update. Note that this is a courtesy service: If you do not want to receive update notifications, you can write to RedleX to request that your name be removed from the update notification list.
- **Clear conscience:** It isn't pleasant to use an unregistered or a hacked product. We at RedleX believe that the main reason for using software products without paying for them is the fact that those products cost too much. This is the reason RedleX decided to offer Mellel at a very reasonable price that will allow you to buy it and enjoy the good feeling of paying for what you enjoy using, without feeling someone has dug a deep financial hole in your pocket. Fairness begets fairness.
- **And Mellel, of course...** The best thing about buying Mellel is, of course, using it. Mellel is already one of the leading products in its field. RedleX intends to continue developing it so that it becomes and stays the best word processor for Mac OS X.

To continue using Mellel *without* registering it:

- Click the *Demo* button.

Important note: *When you run Mellel in unregistered (demo) mode, all the application's functions will work just fine, but you will have to wait for a few seconds every time you launch Mellel until the "Demo" button is enabled. Further, and more important, anything you print from a Mellel document (to paper or to PDF) will be printed with an "Unregistered" watermark.*

Buying Mellel

There are several options for buying Mellel. For more information, go to our buying information page: <http://www.mellel.com/supportpurchase.html>.

To buy Mellel:

- 1 Do one of the following:
 - Click the Buy Mellel... button in the registration prompt window. Or,
 - Choose *Mellel (menu) > Buy Mellel...*
- 2 Your browser will be launched, and the purchase Mellel page will load.
- 3 Follow the on-line instructions to complete the buying process.



Registering Mellel

If you already bought Mellel, you and RedleX will receive a confirmation note from Kagi (sm) with the subject line “Thanks for your purchase”.

Once the confirmation note is sent, we will use your selected User Name to generate your personalised Registration Code and send it to you. This usually occurs within 24 hours, and usually much less than that.

Your selected User Name and personalised Registration Code will be used to perform the actual registration of Mellel.

To register Mellel:

- 1 Do one of the following:
 - Click the Enter Registration Code... button in the registration prompt window. Or,
 - Choose *Mellel (menu) > Registration Code...*
- 2 Mellel will display a dialogue box with text fields in which you can enter (or, better, paste from the email message) the User Name and the Registration Code you received.
- 3 Press the OK button.

Note: *If the registration doesn't work properly and you get a message that the registration code or user name are incorrect, make sure that you've entered **both** correctly (both the User Name and the Registration Code are case sensitive).*

Adding Mellel to the Dock

If you use Mellel regularly, it would be a good idea to add it to the Dock. Doing this will enable you to launch Mellel promptly without having to open the Applications folder. Having Mellel's icon in the Dock will also allow you to open files (such text files and RTF files) easily by simply dragging and dropping them over Mellel's icon.

To add Mellel to the dock:

Do one of the following:

- Drag Mellel's icon from the Applications folder to the Dock, dropping the icon to the left of the line in the Dock. Or,
- Run Mellel. Then press its icon in the Dock and choose Keep in Dock.

To move Mellel in the Dock:

- To move (i.e. change the location) of Mellel in the Dock, simply drag it to another location.

To remove Mellel from the Dock:


- Quit Mellel. Then drag Mellel's icon out of the Dock.



Switching user interface

The brushed metal look: love it or switch it. You can run Mellel using the regular brushed metal interface. If you prefer the more standard Apple aqua appearance, you can switch to it very easily.

To switch the user interface appearance:

- 1 Choose *Mellel (menu) > Preferences...*
- 2 Under the *Appearance* tab () select *Default (Brushed Metal)* or *Apple Aqua*, according to your preference.
- 3 Quit Mellel and re-launch it.